

MAX, MADNESS + MAYHEM 2021

SATURDAY 24TH JULY - SATURDAY 31ST JULY 2021

YOUNG PERSON APPLICATION FORM

Please complete/delete as appropriate:

1. YOUNG PERSON'S DETAILS:

First Name: _____ Surname: _____

Address: _____

Postcode: _____ Contact Telephone Number: _____

Contact Email: _____

Date of Birth: ____ / ____ / ____

Age at time of holiday: _____

Gender: Male/Female

Urban Saints/Energize/Church group attended (if any): _____

I am friends with _____

(This information may be useful to us in planning. If you do know others and if possible, would like to be grouped with them, please indicate here.)

2. DETAILS OF PARENT/GUARDIAN (REQUIRED IF APPLICANT IS UNDER 18):

Title: _____ First Name: _____ Surname: _____

Address: _____

_____ Postcode: _____

Contact Telephone Number: _____

Contact Email: _____

Sibling name(s) (if applying for sibling (£30 for second and subsequent siblings) discount, if needed – see note 4 on page 4): _____



Urban Saints is the operating name of The Crusaders' Union,
a registered charity in England and Wales (223798) and Scotland (SC039313).

3. CONTACT PERMISSION *(Please tick any that apply)*

We would like to stay in touch and keep you up to date with future Camps and Urban Saints activities. We will respect how often we contact you and you can change this at any time by emailing email@urbansaints.org.

Please can we contact you: By email
 By Post
 By phone

We will never sell or swap your data with another organisation and will store your details securely, respecting your trust and privacy. For our full privacy policy, see www.urbansaints.org/privacypolicy

I understand that Urban Saints will keep a record of my child's name, address, medical records and attendance at this event to comply with safeguarding requirements

5. PHOTO (etc) PERMISSION

During the course of the camp, we plan to be taking videos and photographs for creating memories of Camp activities, use in our publicity and other material produced by Urban Saints. This may include publishing on websites and social media (see T&Cs section 12). Due to recent legislation changes, it is important that we seek permission from yourself and your child (over the age of 13) to take and use these images for these stated purposes. Please could you discuss with your child whether they are happy to give Urban Saints permission to include them in any photographs or videos taken and complete the consent box below as appropriate.

I am happy for Urban Saints to include my child in group videos and photographs of M+M Holiday activities and these may be used in future publicity, or other material produced by Urban Saints. I have consulted with my child who also gives permission.

Yes No

4. HOW DID YOU HEAR ABOUT M+M? *(Please tick any that apply)*

Urban Saints mailing Family Member Friend
 Urban Saints web site Church Other (please specify):
 Been before Scripture Union

5. PAYMENT INFORMATION *(Please indicate how you intend to pay for the holiday)*

Full payment by bank transfer (£250) Full payment by cheque (£250) Full payment by cash (£250)
 Deposit by bank transfer (£40) Deposit by cheque (£40) Deposit by cash (£40)

Bank details: Natwest, M&M Holidays fees account

Sort code: 60-13-23 Acct No. 47430702 Ref: Your child's name



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6. **OTHER INFORMATION RELATING TO THE YOUNG PERSON:** A medical form will be sent shortly before the holiday commences and it is essential that it is completed and returned by a parent/guardian immediately. However, in the meantime please let us have any information which would be helpful to the M+M Leaders in planning the holiday. [For example any dietary requirements, any major disabilities/health care needs, any behavioural/social problems or if English is not your child's first language] Please give brief details here or in an accompanying letter with this application form. Thank you.

7. **DECLARATION BY THE YOUNG PERSON APPLYING:** *(to be signed by the young person)*

I understand that there will be Christian teaching on the holiday.

I agree to give my full support and co-operation to the Holiday Leader.

I will behave appropriately at all times. Signed: _____ Date: _____

8. **DECLARATION BY A PARENT/GUARDIAN IF APPLICANT IS UNDER 18, OR BY APPLICANT IF 18 OR OVER:**

I agree to the Booking Terms & Conditions (page 4) that accompany this Application Form.

I support and approve my son/daughter/ward taking part in this holiday.

By signing this, I apply for my child/ward to become a temporary member of Urban Saints and acknowledge that this will happen on acceptance of this application.

I enclose a cheque for £ _____ (payable to 'M&M Holiday fees account'). Or I have paid £ _____ by bank transfer

I agree to pay any outstanding balance of £ _____ * by 31/5/2021 (please record this under note 13 on p4)

Signed: _____ Date: _____ (parent/guardian)

Please send completed Application Form (pages 1-3) with deposit or full payment for to: El Webster, Booking Secretary, 18 John Morgan Close, Hook, Hants. RG27 9RP

BOOKING TERMS & CONDITIONS AND FAQ 2021

Please retain for your records.

INTRODUCTION

The combination of travel services offered to you is a package within the meaning of the *Package Travel and Linked Travel Arrangements Regulations 2018*. Urban Saints will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Urban Saints has protection in place to refund your payments in the event that it becomes insolvent.

More information on key rights under the *Package Travel and Linked Travel Arrangements Regulations 2018* may be found here:

<https://www.legislation.gov.uk/ukdsi/2018/9780111168479/contents>

By booking with Urban Saints you need to be aware that as soon as the request for a place has been acknowledged in writing, a contract exists between Urban Saints, Kestin House, 45 Crescent Road, Luton, LU2 0AH and the parent or guardian of the young person wishing to attend the holiday, should he/she be under 18 on the day the application is accepted.

1. LANGUAGE AND ACCESSIBILITY

All activities will be carried out in English, apart from Welsh speaking camps, where English and Welsh will be used as appropriate. We endeavour to make our Camps as accessible as possible. However, given the nature of certain sites, access for people with additional needs may be limited. Please contact the Camp's Main Leader for more information.

2. HOW DO I BOOK A PLACE AT MAX, MADNESS OR MAYHEM?

Complete all sections of the Application Form (page 1-3) and send it to the Booking Secretary (contact details on booking form and below). The completed application must be accompanied by a non-returnable deposit of £40 or the full fees – cheques should be payable to 'M&M Holidays fees account'. Applications will be dealt with on a date-received priority basis, and you will receive a letter or email of confirmation regarding your booking once it has been processed.

The balance of the holiday fees is due by 31st May 2021. You will not receive a reminder of the balance due. If payment is not received by this date, we reserve the right to advise you of cancellation of your booking and the loss of your deposit. If you book within eight weeks of the start of a camp, full fees are due with the application. In cases of financial hardship, Urban Saints may be able to help you access charitable funding to subsidise the cost of the holiday. Wherever possible please make us aware of any need at the time of booking. Holiday places are limited so please book early.

3. SIBLING DISCOUNTS

A sibling discount of £30 from the cost of the holiday is available for the second and subsequent children from the same family who are resident at the same address. Since this will be drawn from our charitable donated funds, please only make use of this where there is need.

4. WHAT ABOUT PRICE INCREASES?

If the price of your camp is liable to a surcharge as a result of currency fluctuations, or an increase in transportation costs, we will bear any cost increases up to 2% of the holiday fee. However, we reserve the right to impose a surcharge if our costs increase by more than 2%. If any surcharge equates to more than 10% of the camp price, you will be entitled to cancel, with a full refund of all money paid. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date of the printed notification. We will not increase any fees within 30 days of the start of the camp.

5. WHAT IF THE CAMP IS CANCELLED BY URBAN SAINTS?

Urban Saints reserves the right to alter or cancel any activities, accommodation, travel or other arrangements if unforeseen circumstances arise. We will only cancel a camp if the minimum number of bookings required for the holiday to take place has not been received, or if unforeseen circumstances arise outside our control. In such an event we guarantee to refund any fees in the following manner: if the holiday has not started, fees will be refunded in full or, if an alternative holiday is chosen, any difference will be refunded. If part of the camp has taken place then a proportion of the fees appropriate to the circumstances will be refunded.

6. WHAT IF I SHOULD CANCEL?

If you decide to cancel your application you must inform the Booking Secretary in writing. Notification of cancellation will only be effective from the date it is actually received in writing. If more than 56 days' notice (8 weeks) is received prior to commencement of the camp, only the deposit is forfeited. If your cancellation is received less than 56 days prior to the commencement of the camp, the following charges will be made:

Period of notice given before event start date:	Cancellation/amendment Fee:
30 - 56 days	50%
7 - 29 days	75%
0 - 6 days	100%

7. WHAT ABOUT THE IMPACT OF COVID?

Please see our 'Frequently Asked Questions' (FAQs) for details on how cancellations, refunds and other operational matters relating to the pandemic will be handled. These can be found at urbansaints.org/covid-camps-parents.

8. WHAT ABOUT INSURANCE?

You are strongly advised to take out cover against cancellation, personal accident and theft. Personal property is the young people's responsibility at all times, unless any loss or damage is due to our negligence or failure to carry out our responsibilities. Urban Saints are insured for public liability up to £10m.

9. BAD BEHAVIOUR

It is expected that all participants at an Urban Saints Holiday will behave reasonably. Anyone who grossly or repeatedly misbehaves will be sent home. Collection from the holiday will be the responsibility, and at the expense, of the parent/guardian. Parents will be required to pay for deliberate damage caused by their children.

10. SMOKING, ALCOHOL AND ILLEGAL SUBSTANCES

Smoking and alcohol are NOT permitted on Urban Saints Holidays. In the unlikely event of anyone being caught in possession of controlled drugs, they will automatically be referred to the police.

11. OTHER STUFF

Urban Saints will treat the information given on the booking form in total confidence (except as required by law) and store it in full accordance with the Data Protection Act 2018. It will be kept so that we can provide you with the information and services that best match your requirements and preferences. We may take videos and photographs of holiday activities and, unless permission has been declined on the application form, these may appear in future publicity or other materials produced by Urban Saints, or materials produced by other organisations in sympathy with Urban Saints and to whom express permission to use the videos/photographs has been granted. Your details will only be made known to others outside of Urban Saints where we use, or collaborate with, other people or organisations to carry out work on our behalf. A duty of confidentiality will be imposed on such people and organisations.

12. HAVE A QUERY?

Contact: El Webster
Booking Secretary
18 John Morgan Close
Hook
Hants RG27 9RP
Tel: 01256 761595 or info@madnessandmayhem.org.uk or
eleonorwebsterhome@yahoo.co.uk

13. FOR YOUR RECORDS, PLEASE COMPLETE THE TABLE:

Fees for the holiday	£250
Less sibling discount £30 if applicable (see note 3)	£
Less deposit (paid with application, note 2)	£40
Balance to be paid by 31 st May 2021	£ *

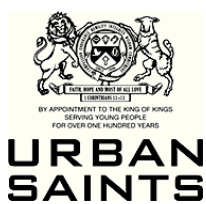
14. REFUND POLICY (AS REQUIRED BY LEGISLATION)

1. The Purchaser may terminate the contract without paying any termination fee and get a full refund of any payments made if any of the essential elements of the package, other than the price, are changed significantly. If, before the start of the package, the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
2. The Purchaser may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, e.g. if there are serious security problems at the destination which are likely to affect the package.
3. Additionally, the purchaser may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
4. If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. The purchaser may terminate the contract without paying any termination fee where services are not performed in accordance with the contract which substantially affects the performance of the package and Urban Saints fails to remedy the problem.
5. Urban Saints will endeavour to provide assistance if the attendee is in difficulty due to cancellation of the package.
6. If Urban Saints or the retailer becomes insolvent, payments will be refunded. If Urban Saints or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured.



**URBAN
SAINTS**

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